# **RXT-1200**



GETTING STARTED GUIDE

# PLEASE PASS THIS INFORMATION ALONG TO END USERS

Dear Valued Customer.

Thank you and congratulations for purchasing a VeEX® product. This product has been carefully developed and thoroughly tested according to strict company procedures and international standards and is designed to operate reliably for many years to come.

The **RXT-1200 Platform** comes with single or multiple module configurations, please go to >Tools >Utilities >Settings >About to identify the specific configuration of each module and become familiar with them (e.g. RXT-3400, RXT-4100, RXT-4500, RXT-6200, XT-6400, etc.).

As part of our Green Initiative, VeEX does not include printed manuals with product shipments. They are all available online, with this document serving as a convenient way to access such information. For direct access to documentation and resources, use your smartphone or tablet's camera to scan the following QR codes.

#### **Product Registration**



Please register your product to benefit from the warranty, software applications, technical support and specific updates related to your test set. https://www.veexinc.com/support/productregistration

Since groups may share test sets, you should also register as a user at https://www.veexinc.com/register

#### Warranty



A printed copy of the warranty coverage is included with the shipping documents. To check the current warranty status of any VeEX product, please visit: https://www.veexinc.com/support/warranty

# **Product Documentation**



The test set includes a built-in version of the users' manual. The latest versions of the product's user manuals, quick guides, application notes, specifications, etc. are also available in electronic format from the product's page: <a href="https://www.veexinc.com/products/rxt1200">https://www.veexinc.com/products/rxt1200</a>

#### User's Manual



A direct link to the main product's user manual is here: <u>https://download.veexinc.com/RXT-1200/User-Manual/5217/RXT-1200</u> <u>Platform Manual D07-00-087P.pdf</u>. For module or function-specific information, please refer to the product's page link.

#### **Training Videos**



For any available quick guides and technology training videos, please subscribe to our YouTube channel: <u>https://www.youtube.com/user/VeEXinc</u>

# Software Updates and Companion Utilities



Product software, release notes and companion utilities can be downloaded from the product's page in the VeEX website or in the Software Download page: <u>https://www.veexinc.com/support/software</u>

Use >Tools >Utilities >VeExpress >Software Upgrade to download software updates directly to the test set. For more information refer to <u>https://www.veexinc.com/search?search=software upgrade</u>

## **Mobile Applications**



As an Enterprise Developer, any applicable VeEX apps are made available directly from the company's website. Any applications for iOS and Android smart devices are available in the Apps section of VeEX's website <u>https://www.veexinc.com/apps.php</u>. When installing VeEX Apps for the first time, users are required to authorize VeEX as a trusted enterprise developer.

## Customer Support



Should you need any technical support or assistance, please contact us at <u>https://www.veexinc.com/company/contactus</u> or send an email to <u>CustomerCare@veexinc.com</u>.

VeEX Inc. | 2827 Lakeview Court, Fremont, CA 94538, USA | Tel.: +1.510.651.0500 | Fax: +1.510.651.0505